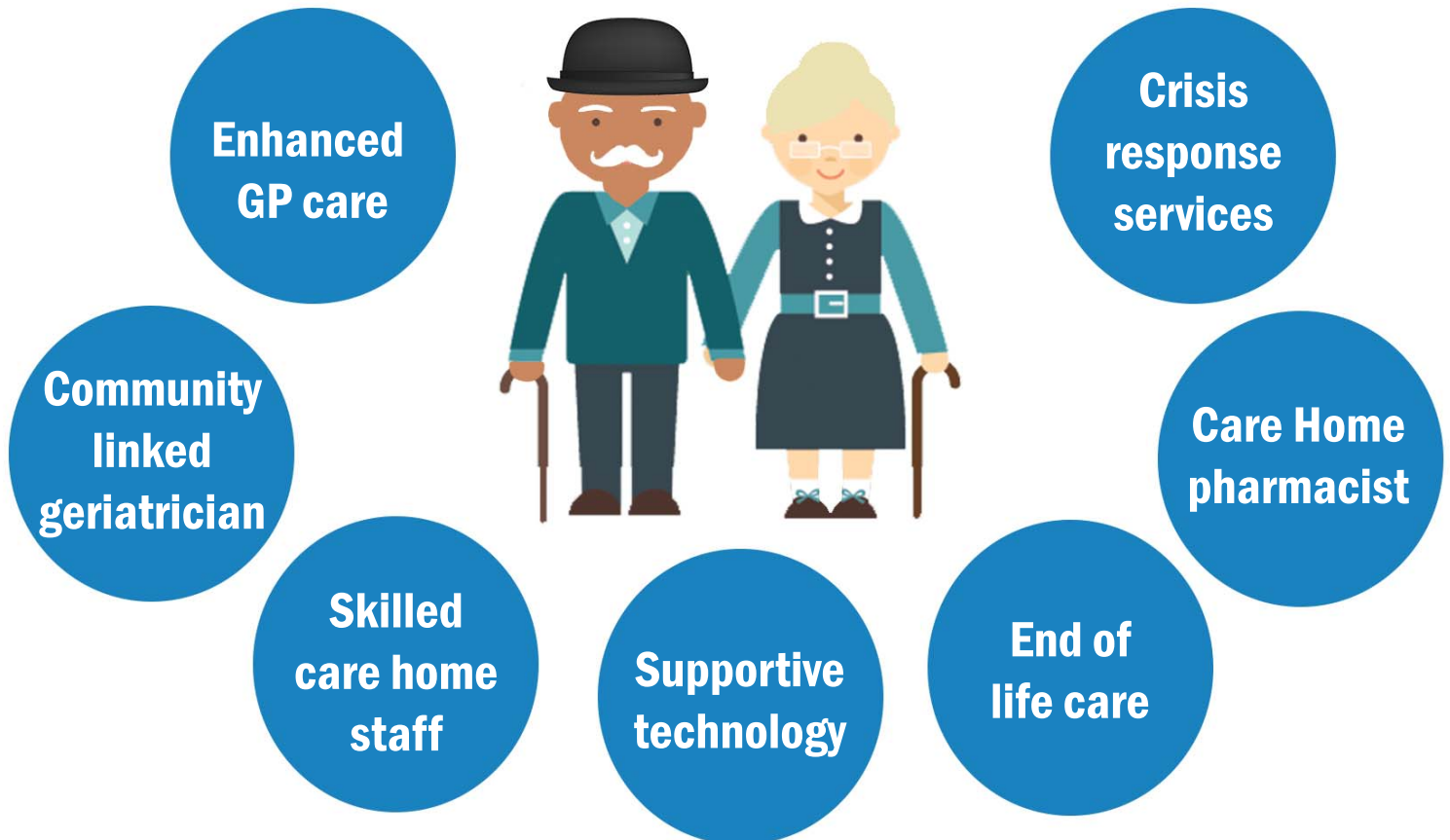


Better care for Hertfordshire care home residents

Co-ordinating care around the needs of individuals



Four strands of the vanguard care home improvement project

Confident Staff

Upskilling staff to feel more confident about supporting residents' health and wellbeing

Multidisciplinary Teams

Support and advice from pharmacists, dietitians, geriatricians, mental health professionals, doctors, therapists and nurses

Rapid Response

Frailty vehicle delivering expert care, supported by teams of healthcare professionals, doctors and nurses

Effective Technology

GP access to patient information when they visit them in their care homes

The projects within our successful Care Home Vanguard are delivering:

Fewer

- 999 calls
- A&E attendances
- Emergency admissions to hospital
- Short stays in hospital
- Calls to the out of hours GP service from care homes
- 'Delayed transfers of care'
- Medication errors and problematic polypharmacy

More

- People living healthier lives for longer in care homes
- Calls to NHS 111
- Staff, residents and families reporting satisfaction with care
- Care home staff choosing to stay longer in their jobs
- People dying in their preferred location

www.enhertsvanguard.uk

www.england.nhs.uk/vanguards



Working in partnership with:

Herts Urgent Care, Hertfordshire Community NHS Trust,
East and North Hertfordshire NHS Trust, East of England Ambulance Service NHS Trust,
Hertfordshire Partnership University NHS Foundation Trust